



Yellowstone Event System (YES)

User Guide

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RiskQual Technologies, Inc.




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The Yellowstone Event System (YES) is to be used to track all incidents/events that occur in your facility as well as any near misses or “good catches”. It will provide your risk management department with details regarding any incident/event that you document and proper follow up can be completed by department managers. If you have a question as to what is reportable or not, contact your Risk Management department.

Login

To login to YES to enter an event/incident, click on your YES desktop icon or the link/choice on your hospital web page.

The link will take you to this site: <https://risk.yellowstoneinsurance.com/HAS/Login.aspx>

The following login page will display:



Yellowstone Insurance Exchange,RRG

Welcome to H.A.S.

-DataTrkWeb -

Event Reporting System

[Login](#)

[View Reference Docs](#)

Please enter your UserID and Password

User ID

Password

You should have your Pop Up Blocker Turned Off for the YES Web Site. [Click HERE To Follow Instructions To Turn Your Pop Up Blocker OFF](#). If you have any questions ----- Please click RiskQual Support link below to send email to support

Enter your assigned User ID and Password

User ID: First Initial First Name + First Initial Last Name + Employee Number

(For example: John Doe employee number 1234 would login as **JD1234**)

Password: ccmsd ←- **make sure it is entered lowercase**

Problem Logging In

If you have a problem logging in or once you click LOGIN, and message states “Invalid User Name/Password”, you have not entered your correct User ID and password combination. Please

check to ensure you have used the format above. If you still experience a problem, contact your IT Help Desk or Department for assistance.

IF you are exited from the login page upon entering your User ID and password, your Pop Up Blocker settings are most probably turned ON on your computer's Internet Explorer settings.



Go to your Internet Explorer icon. Click on Tools – Pop Up Blocker – Turn OFF Pop Up Blocker. This is a temporary measure to allow you to enter your incident/event.

Go back to the link to YES system and login.

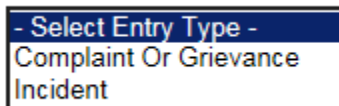
****Contact your IT department so that they can ensure that the Pop Up Blocker is turned OFF only for this YES website****

Any other questions – contact your Risk Manager/Designated YES System Administrator as advised internally by your risk management/nursing direction.

Entering a New Incident/Event

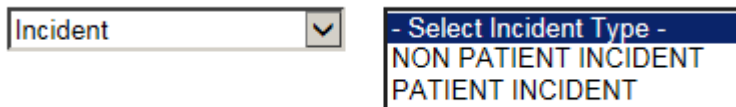
When entering an incident/event, all required questions must be answered at a minimum before you can SAVE. If you do not save your incident/event, it will not be saved automatically.

Upon Login to the system, you are presented with a selection to “Select Entry Type”



Click to select Incident to report an Incident/Event.

The following options display to the right:



PATIENT INCIDENT Crook County – Select if incident affected a Patient or if the incident you are reporting was a Near Miss/Good catch is related to a patient.

NON PATIENT INCIDENT Crook County – Select if incident affected a Non-Patient (i.e., Visitor) or if the incident you are reporting was a Near Miss/Good Catch related to a non patient or non-person (i.e., Visitor, Volunteer, General Medication or Equipment issues, etc. not affecting or involving any patient or person).

Click to make the appropriate selection.



Click  to enter a new Incident/Event.

You will be taken to the entry screen for a Patient or Non Patient incident/event respectively based on your selection.

*** NOTE *** When entering an incident/event, all required questions must be answered at a minimum before you can SAVE. If you do not save your incident/event, it will not be saved automatically.

PATIENT Incident Entry

When selecting PATIENT Incident in the “Select Incident Type” prompt, the following sets of questions will display. Questions will include/exclude themselves according to logic built into the screens that your facility risk manager designed. Those options are reviewed in the various screenshots below.

The incident entry questions will display to the right one at a time for you to begin answering them. As you answer each question, the responses will display on the grid to the left and the Edit link will display to the right in case you need to navigate back to change your response prior to saving the incident. You can always navigate and Edit above of where you are currently answering questions.

Patient Search

Enter LAST NAME of Patient & Click SEARCH

* Required

Search

Select Field	Value	
Patient Name	patient	Search

Add Patient

1 (s) Records Found.

Admit ID/Number	Med Rec Number	Patient Name	Admit Date	Disch Date
PATTEST382711	PATTEST3827	Patient, Testing	8/1/2015 12:00:00 AM	
1				

Please Select a page number to view more records

Prev

Next


Ex: IF NOT FOUND - Click ADD PATIENT To Add New Patient

Your facility selected NOT to do an interface of patients from your EHR system.

Enter the Last Name of the Patient and or Last Name, First Name (Last Name comma SPACE First Name) to find the patient involved in the incident and click SEARCH. A listing of patient admissions with that last name displays.

Highlight the respective patient admission associated with the incident and click to select it.

The respective patient's demographics display on the grid and system advances to the next question.

IF THE PATIENT IS NOT Found, you can click on  button to add the patient demographics.

You will be taken to an Add Patient screen to add the patient to the system and then will return back to the Incident Entry screen to continue your incident entry.

*** Always SEARCH for the patient first before clicking to Add Patient in the event the patient already is in the patient repository in the system and it can be used for this new event/incident ***

Upon selection of a patient, the demographics entered for the patient display on the grid on the left for viewing as example below:

PATIENT INFO DETAILS		
	* Type of Person	PATIENT
	* Enter LAST NAME of Patient & Click SEARCH	PATTEST382711
	* Patient OrgPerID	OP00017214
0	Patient Name	PATIENT, TESTING
1	Medical Record #	PATTEST3827
2	Gender/Sex	F
3	Birth Date	01/01/1960
4	Patient Age	55
5	Patient Age Unit	Y
6	Admission Date	08/01/2015

Incident Reach the Patient?

Did Incident Reach The Patient?

* Required

Yes No

Prev

Next

Ex: Did Incident Reach The Patient?

If Y, the system continues to prompt you for pertinent patient incident entry questions.

If answer "Did Incident Reach Patient?" = N

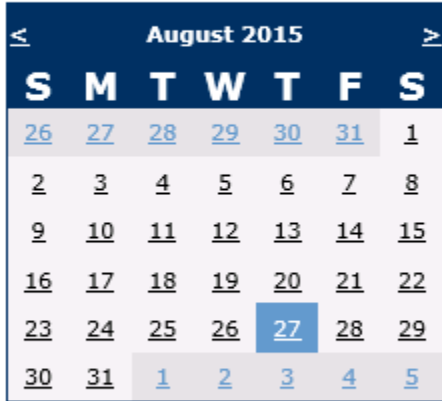
19	* Did Incident Reach The Patient?	N
----	-----------------------------------	---

System will only prompt you to answer the minimum required questions for a near-miss or good catch incident that did not occur (Incident date/time, category, code, description, etc.)

Incident Date

Date of Incident

* Required



A calendar for August 2015. The days of the week are labeled S, M, T, W, T, F, S. The date 27 is highlighted in blue. The calendar shows dates from 26 to 5.

Prev

Next

Ex: Select Incident Date

Time of Incident

Time of Incident (Military)

* Required

Prev

Next

Ex: Enter Time of Incident (i.e., 23:15)

* Date of Incident	08/27/2015
Day Of Week	Thursday
* Time of Incident (Military)	15:14
Shift Of Day	EVENING

Upon entry of Date of Incident, the system will automatically populate the entry with the respective Day Of Week. Upon entry of Time of Incident, the system will automatically populate the entry with the respective Incident Time Shift Of Day.

Location of Incident

Location Of Incident

* Required

ACUTE.....	(ACUTE)
ADMIN.....	(ADMINISTRATION)
AMBULANCE..	(AMBULANCE)
AMBULBAY...	(AMBULANCE BAY)
ANNEX.....	(ANNEX)
BUSINESOFF..	(Business office)
CAFETERIA..	(CAFETERIA)
CATSCAN....	(CAT SCAN)
CENTRALSUP..	(CENTRAL SUPPLY)
CLINICHC...	(CLINIC - HULETT)
CLINICMC...	(CLINIC - MOORCROFT)
CLINICSDNC..	(CLINIC - SUNDANCE)
COMMONA....	(COMMON AREAS)
CONFROOMS..	(Conference Rooms)
DIETARY....	(DIETARY)
ELEVATOR...	(ELEVATOR)
ED.....	(EMERGENCY DEPARTMENT)
ENGMAINT...	(ENGINEERING / MAINTENANCE)
ECULTC.....	(EXTENDED CARE UNIT/LTC)
GROUNDS....	(GROUNDS)
HEALTHINFO..	(Health Information)
HOSPENTR...	(Hospital Entrance)
HOSPLOBBY..	(Hospital Lobby)
HUMANRESOR..	(Human Resources)
INTRANSIT..	(IN-TRANSIT)
IT.....	(INFORMATION TECHNOLOGY)
LABHC.....	(LAB - HULETT)
LABMC.....	(LAB - MOORCROFT)
LABSC.....	(LAB - SUNDANCE CLINIC)
LABHOSP....	(LABORATORY - HOSPITAL)
LAUNDRY....	(LAUNDRY)
MATERIALS..	(Materials Management)
MRI.....	(MRI UNIT)
OFFPREM....	(OFF PREMISES)
OTHER.....	(OTHER)
PARKLOT....	(PARKING LOT)
PATHOME....	(PATIENT'S HOME)
PHARMACY...	(PHARMACY)
PHYSTHERP..	(PHYSICAL THERAPY)
RADIOLOGY..	(RADIOLOGY)
SOCSERV....	(SOCIAL SERVICES)
STAIRS.....	(STAIRS)
SWINGBED...	(SWINGBED)
UNKNOWN....	(UNKNOWN)

Choose the Location where the incident occurred from the drop down.

Exact Location/Room #

Exact Location/Room #

 x

Prev

Next

Ex: Enter Room #, Bathroom, etc (Limit 100 characters)

Enter the exact location of the Incident and click Next.

Incident Category

Incident Category

* Required

ADMIN.....	(ADMINISTRATIVE)
ARREST.....	(ARREST (CARDIAC/RESPIRATORY))
BEHAVIOR...	(BEHAVIOR)
BLOOD.....	(BLOOD RELATED)
CONSENT....	(CONSENT/AUTHORIZATION)
EQUIPMENT..	(EQUIPMENT/MEDICAL DEVICE)
FALL.....	(FALLS)
IV.....	(IV)
MEDICATION.	(MEDICATION)
OBSTETRICS.	(OBSTETRICS)
OTHER.....	(OTHER EVENTS)
PROPERTY...	(PROPERTY/SECURITY)
TPS.....	(TREATMENT/PROCEDURE/SPECIMEN COLLECTION)

Incident Category displays with drop down of available selections to choose from.

Incident Sub Category

Incident Sub-Categ

* Required

ASSISTED...	(ASSISTED/LOWERED TO FLOOR)
FAINTED....	(FAINTED)
FLOOR.....	(FOUND ON FLOOR)
BED.....	(FROM BED)
COMMODO....	(FROM BEDSIDE COMMODOE/TOILET)
CHAIR.....	(FROM CHAIR/WHEELCHAIR)
CRIB.....	(FROM CRIB)
FROM CURB..	(FROM CURB)
EXAMTABLE..	(FROM EXAM/XRAY/OR TABLE/GURNEY)
EXERCEQUIP.	(FROM EXERCISE EQUIPMENT)
SHOWER.....	(IN SHOWER)
OTHER.....	(OTHER)
WHILEAMB...	(WHILE AMBULATING / STANDING)

Incident Sub Category can be selected. The Incident Sub Categories that display on above drop down depend on the selection made in Incident Category before it.

Below are Crook County's Specific Categories & Codes (as selected by your risk management department)

ADMIN sub category

Incident Sub-Categ

* Required

CONFIDENT..	(BREACH OF CONFIDENTIALITY/HIPAA)
CONTRACT...	(BREACH OF CONTRACT)
COMMUNIC...	(COMMUNICATION)
LFSFTY.....	(ENVIRONMENT OF CARE/LIFE SAFETY)
OTHER.....	(OTHER)
THEFT.....	(THEFT)

ARREST Sub Categories

Incident Sub-Categ

* Required

CARDPULM...	(CARDIAC/PULMONARY OCCURRENCE/EVENT)
RESP.....	(RESPIRATORY ARREST)
UNEXDEATH..	(UNEXPECTED DEATH)

Ex: Select Sub Category of the Incident

BEHAVIOR Sub Categories

Incident Sub-Categ

* Required

AMA.....	(AGAINST MEDICAL ADVICE)	^
AGGRESSION.	(AGGRESSION)	
ASSAULT....	(ASSAULTIVE)	
ATTSUICIDE.	(ATTEMPTED SUICIDE)	
AWOL.....	(AWOL/ELOPEMENT)	
BITE.....	(BITE)	
COMBPEER...	(COMBATIVE PEER)	
CONTRABAND.	(CONTRABAND)	
DANGERSELF.	(DANGER TO SELF)	
FAMVISWSTA.	(FAMILY/VISITORS WITH STAFF)	
HARRASS....	(HARRASSMENT/DISCRIMINATION)	
INJUNKORIG.	(INJURIES OF UNKNOWN ORIGIN)	
LWBS.....	(LEFT WITHOUT BEING SEEN)	
NEGLECT....	(NEGLECT/ENDANGERMENT)	
OTHER.....	(OTHER)	
PATWFAM....	(PATIENT WITH FAMILY)	
PATWPAT....	(PATIENT WITH PATIENT)	
PATWPHYS...	(PATIENT WITH PHYSICIAN)	
PATWSTAF...	(PATIENT WITH STAFF)	
PATWVIS....	(PATIENT WITH VISITORS)	
PHYSWSTAF..	(PHYSICIAN WITH STAFF)	
REFUSAL....	(REFUSAL OF CARE)	
RESWRES....	(RESIDENT WITH RESIDENT)	
SELFINFLIC.	(SELF INFLICTED)	
SEXACTING..	(SEXUAL ACTING OUT)	
SEXMOL.....	(SEXUAL MOLESTATION)	
SMOKRELAT..	(SMOKING RELATED)	
STAFWSTAF..	(STAFF WITH STAFF)	v
SUICIDE....	(SUICIDE)	

THREAT.....	(THREAT)	v
THREATAGG..	(THREAT OF AGRESSION)	

BLOOD Sub Categories

Incident Sub-Categ

* Required

ALLERGY....	(ALLERGY/REACTION)
DISCGIVEN..	(DISCONTINUED, BUT GIVEN)
EXTRDOSE...	(EXTRA DOSE)
MISDOSE....	(MISSED DOSE)
OTHEQUIP...	(OTHER ISSUES / EQUIPMENT)
TRANSCRIPT.	(TRANSCRIPTION ERROR)
TRANSQUICK.	(TRANSFUSED TOO QUICKLY)
TRANSSLOW..	(TRANSFUSED TOO SLOWLY)
TRANSREAC..	(TRANSFUSION REACTION)
WRGBLOOD...	(WRONG BLOOD)
WRGDOSE....	(WRONG DOSE)
WRGLABEL...	(WRONG LABEL)
WRGPAT.....	(WRONG PATIENT)
WRGTIME....	(WRONG TIME)
WRGTYPE....	(WRONG TYPE/FILLED WRONG)

CONSENT Sub Categories

Incident Sub-Categ

* Required

INCOMPLETE.	(INCOMPLETE CONSENT)
INCORRECT..	(INCORRECT CONSENT)
NOFORM.....	(NO CONSENT FORM)
OTHER.....	(OTHER CONSENT ISSUES)
UNSIGNED...	(UNSIGNED CONSENT)

EQUIPMENT Sub Categories

Incident Sub-Categ

* Required

BREAK.....	(BROKEN)
CONTAMINAT.	(CONTAMINATED)
DMGOUTLET..	(DAMAGED OUTLET)
DELIVERY...	(DELIVERY PROBLEM)
DISCON.....	(DISCONNECTED)
DEVICE.....	(IMPLANTED DEVICE PROBLEM)
INTERNET...	(INTERNET DOWN)
MALFUNC....	(MALFUNCTION)
NOTAVAIL...	(NOT AVAILABLE)
OTHER.....	(OTHER)
SETUP.....	(SET UP)
STRUCK.....	(STRUCK BY)
UTILDISUPT.	(UTILITIES DISRUPTION)

FALL Sub Categories

Incident Sub-Categ

* Required

ASSISTED...	(ASSISTED/LOWERED TO FLOOR)
FAINTED....	(FAINTED)
FLOOR.....	(FOUND ON FLOOR)
BED.....	(FROM BED)
COMMODE....	(FROM BEDSIDE COMMODE/TOILET)
CHAIR.....	(FROM CHAIR/WHEELCHAIR)
CRIB.....	(FROM CRIB)
FROM CURB..	(FROM CURB)
EXAMTABLE..	(FROM EXAM/XRAY/OR TABLE/GURNEY)
EXERCEQUIP.	(FROM EXERCISE EQUIPMENT)
SHOWER.....	(IN SHOWER)
OTHER.....	(OTHER)
WHILEAMB...	(WHILE AMBULATING / STANDING)

IV Sub Categories

Incident Sub-Categ

* Required

SWOLLEN....	(ARM SWOLLEN)
BOTTLE.....	(BOTTLE/BAG NOT CHANGED)
CATHNCHANG.	(CATHETER NOT CHANGED)
DISCONNECT.	(DISCONNECTED)
INFILTRATE.	(INFILTRATE)
MISSDOSE...	(MISSED DOSE)
NUMBNESS...	(NUMBNESS)
OTHER.....	(OTHER)
OVERINF....	(OVER INFUSION)
PUMPININFUS.	(PUMP NOT INFUSING)
REDSITE....	(REDDENED SITE)
SAFETY.....	(SAFETY ISSUE)
TUBING.....	(TUBING/DRESSING NOT CHANGED)
UNABACC....	(UNABLE TO ACCESS)
UNDERINF...	(UNDER INFUSION)
WRGADDIT...	(WRONG ADDITIVE)
WRNGLABEL..	(WRONG LABEL)
WRGPAT.....	(WRONG PATIENT)
WRGSOL.....	(WRONG SOLUTION)
WRGTIM.....	(WRONG TIME)

MEDICATION Sub Categories

Incident Sub-Categ

* Required

ADVERREAC..	(ADVERSE REACTION/ALLERGY)
CONTRAINED..	(CONTRAINDICATED)
CDINCCNT...	(CONTROL DRUG - INCORRECT COUNT)
CDNCNDN....	(CONTROL DRUG NARCOTIC COUNT NOT COMPLETE)
CDNW.....	(CONTROL DRUG NOT WASTED)
DISTRIB....	(DISTRIBUTION)
DOCUMENT...	(DOCUMENTATION)
EXPIRDRUG..	(EXPIRED DRUG)
EXTRDOSE...	(EXTRA DOSE)
FOODINTER..	(FOOD INTERACTION)
GIVENNORD..	(GIVEN, NOT ORDERED)
MEDNOTAVA..	(MEDICATION NOT AVAILABLE)
WASTED.....	(MEDICATION WASTED)
MEDINTER...	(MEDICATION/DRUG INTERACTION)
MISSDOSE...	(MISSED DOSE)
MONITORING.	(MONITORING)
OTHER.....	(OTHER)
PATNA.....	(PATIENT NOT AVAILABLE)
PRESCRIB...	(PRESCRIBING ERROR)
TRANSCRIPT.	(TRANSCRIPTION ISSUE)
WRGDATE....	(WRONG DATE)
WRGDOC.....	(WRONG DOCUMENTATION)
WRGDOSE....	(WRONG DOSE)
WRGFRDRG...	(WRONG FORM OF DRUG)
WRGLABEL...	(WRONG LABEL)
WRGMED.....	(WRONG MEDICATION)
WRGPAT.....	(WRONG PATIENT)
WRGROUTE...	(WRONG ROUTE)
WRGTIME....	(WRONG TIME)

OBSTETRICS Sub Categories

Incident Sub-Categ

* Required

APGAR.....	(APGAR SCORE <5 @ 5 MIN)
BIRTRAUMA..	(BIRTH TRAUMA / INJURY)
COMPLIC....	(COMPLICATION)
FAILHOMEDE.	(FAILED HOME DELIVERY)
INFABDUCT..	(INFANT ABDUCTION)
MECONASP... (MECONIUM ASPIRATION/ABNORMAL STAINING)	
NEONATINJ..	(NEONATAL INJURY)
NORESUC....	(NEONATE RESUSCITATION)
OTHER.....	(OTHER)
PROCDEL....	(PRECEPOUS DELIVERY)
PRECDEL....	(PRECIPITOUS DELIVERY)
SHOULDYS... (SHOULDER DYSTOCIA)	
STILLBIRTH.	(STILLBIRTH)
UNATTEND... (UNATTENDED DELIVERY - DELIVERED BY RN)	

OTHER Sub Categories

Incident Sub-Categ

* Required

ABDUCTION..	(ABDUCTION)
BLOODBRN... (BLOOD BORNE PATHOGEN EXPOSURE)	
COMMUNIC... (COMMUNICATION)	
DOCUMNT.... (DOCUMENTATION)	
FIRE.....	(FIRE)
HAZARD..... (HAZARDOUS CONDITION)	
MISSVISIT.. (MISSED VISIT)	
NEEDLESTCK.	(NEEDLESTICK)
PATRELTERM.	(PATIENT RELATIONSHIP TERMINATED)
POLVIOL.... (POLICY VIOLATIONS)	
PREMDISCH.. (PREMATURE DISCHARGE)	
REGISTRAT.. (REGISTRATION ISSUE)	
SAFESECUR.. (SAFETY/SECURITY ISSUES)	
SOFTWAREMAL.	(SOFTWARE SYSTEM MALFUNCTION)
VEHICLECOL.	(VEHICLE COLLISION)

PROPERTY Sub Categories

Incident Sub-Categ

* Required

DAMOTHER...	(DAMAGED - OTHER)
DAMCONT...	(DAMAGED CONTACTS)
DAMDENT...	(DAMAGED DENTURES)
DAMGLAS...	(DAMAGED GLASSES)
DAMHEAR...	(DAMAGED HEARING AID)
DAMJEW....	(DAMAGED JEWELRY)
MISOTHER...	(MISSING - OTHER)
MISCONT...	(MISSING CONTACTS)
MISDENT...	(MISSING DENTURES)
MISGLASS...	(MISSING GLASSES)
MISHEAR....	(MISSING HEARING AID)
MISJEWEL...	(MISSING JEWELRY)
MISMONEY...	(MISSING MONEY)
STOLEN.....	(STOLEN PROPERTY)

TPS – Treatment/Procedure/Specimen Collection Sub Categories

Incident Sub-Categ

* Required

ASEPTICNF..	(ASEPTIC TECH. NOT FOLLOWED)
CANCELLED..	(CANCELLED)
CLERERROR..	(CLERICAL ERROR)
COMPLICATI.	(COMPLICATION)
CONDCHANG..	(CONDITION CHANGE - MD NOT NOTIFIED)
DECUB.....	(DECUBITUS - FACILITY ACQUIRED)
DELAY.....	(DELAYED)
DOCUMT....	(DOCUMENTATION)
FORBODY....	(FOREIGN BODY RETENTION)
IMPPERF...	(IMPROPERLY PERFORMED)
INAPPROC...	(INAPPROPRIATE PROCEDURE/TREATMENT)
INCOMPLETE.	(INCOMPLETE)
INFECTION..	(INFECTION - FACILITY ACQUIRED)
MISDIAG....	(MISDIAGNOSIS)
NONCOMP...	(NON COMPLIANCE)
NOORDENTRY.	(NOT ENTERED IN ORDER ENTRY)
NOTORDERED.	(NOT ORDERED)
OMISSION...	(OMISSION)
ORDERND....	(ORDERED NOT DONE)
OTHER.....	(OTHER)
POLPROC....	(POLICY OR PROCEDURE ISSUE)
PREPPROBL..	(PREP PROBLEM)
NOTAVAILAB.	(PROVIDER NOT AVAILABLE)
REPORTWD...	(REPORT TO WRONG MD/PROVIDER)
RESULTSINC.	(RESULTS INCORRECTLY REPORTED)
SPECINLABL.	(SPECIMEN INCORRECTLY LABELED)
SPECLOST...	(SPECIMEN LOST)
SYSTEMS...	(SYSTEMS)
TUBEFEED...	(TUBEFEEDING ISSUES)

- UNPLANTRAN. (UNPLANNED TRANSFER)
- WRGPATIENT. (WRONG PATIENT)
- WRGSITE.... (WRONG SITE)
- WRGTIME... (WRONG TIME)
- WRGTREAT... (WRONG TREATMENT/PROCEDURE)

Incident Description

Brief Description Of Incident

* Required

Pt fell from bed while reaching for phone and bruised his hip.

Prev

Next

Ex: Enter brief description of the incident (include any injury)

Description of the Incident can be entered. You can enter unlimited number of characters for the description.

Physician Notified?

Physician Notified?

* Required

Yes No

Prev

Next

Ex: Was Physician Notified of the Incident?

Click Yes or No To Answer

If Physician was notified = Y:

Physician Notified

Physician Notified SEARCH

PHY3827123. (Physician, Testing)

Prev

Next

Ex: Enter LAST Name Of Physician Who Was Notified Of The Incident & Click SEARCH

Select the Physician Notified. **Physicians can be maintained manually within the system by Risk Management Department**

IF YOU DO NOT find a particular physician, notify your Risk Management Department so they can add that physician to the system

Date Physician Notified

Date Physician Notified

August 2015						
S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Prev

Next

Ex: Select Date Physician Was Notified

Date Physician was notified question displays for entry

Time Physician Notified

Time Physician Notified (Military)

16:17 x

Prev

Next

Ex: Enter Time Physician Was Notified (i.e., 23:00)

Time Physician Notified question displays for entry

If Physician Notified? N

Supervisor Notified?

Supervisor Notified?

* Required

Yes No

Prev

Next

Ex: Was Supervisor Notified Of Incident?

If Y, Supervisor questions display for entry:

Supervisor Notified Search

Supervisor Notified Search

* Required

Search

Select Field	Value	
Employee Name <input type="text" value="▼"/>	<input type="text" value="emplo"/>	<input type="button" value="Search"/>

1 (s) Records Found.

Org/Person ID	Employee Name	Empl Num	Hosp Dept
EMP3827	Employee, Testing	EMP3827123	
1			

Please Select a page number to view more records

<input type="button" value="Prev"/>	<input type="button" value="Next"/>
-------------------------------------	-------------------------------------

Ex: Enter Supervisor LAST Name and Click SEARCH

Supervisor Notified Search – displays for selection of a supervisor if one was notified of the Occurrence. Enter the Last Name of Supervisor (Employee) and click SEARCH.

A listing of active employees with that last name display. Highlight the respective employee and clicks to select.

As with Patients and Physicians, there is a data feed from your respective HR system of all your active Employees on an ongoing basis so that all active employees are in the YES system. If you do not find a particular employee, please check with Risk Management/Nursing Direction.

Date Supervisor Notified

Date Supervisor Notified

August 2015						
S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Prev

Next

Ex: Select Date Supervisor Was Notified

Date Supervisor Was Notified can be selected

Time supervisor Notified

Time Supervisor Notified (Military)

 x

Prev

Next

Ex: Enter Time Supervisor Notified (HH:MM)

Time Supervisor was notified can be entered

Others Notified

Other(s) Notified

Prev

Next

Ex: Describe Other(s) Notified of the Incident

If Others were notified of the Incident, you can enter their name(s).

Injury Involved?

Was An Injury Involved?

* Required

Yes No

Prev

Next

Ex: Was An Injury Involved?

User answers Y or N to above.

Type of Injury
Injury Type

* Required

ABRASION...	(ABRASION)
ALTEREDSTA.	(ALTERED STATE (OXYGENATION, FL))
AMPUTATION.	(AMPUTATION (IF REMOVAL OR WRONG))
BLISTER....	(BLISTER)
BOWELPERF..	(BOWEL PERFORATED)
BRUISE.....	(BRUISE)
BURN.....	(BURN)
CARDRESP...	(CARDIAC/RESPIRATORY ARREST)
COMPARSYND.	(COMPARTMENT SYNDROME)
CONTRACTUR.	(CONTRACTURE)
CONTUSION..	(CONTUSION)
CRUSH.....	(CRUSH INJURY)
DAMAGTEET..	(DAMAGED TEETH)
DEATH.....	(DEATH)
DECUBITUS..	(DECUBITUS)
DISLOCAT...	(DISLOCATION)
ELECSHOCK..	(ELECTRICAL SHOCK)
FAINTED....	(FAINTED)
FRACTURE...	(FRACTURE)
HEMATOMA..	(HEMATOMA)
HEMORRAG...	(HEMORRHAGE)
HYPERGLYC..	(HYPERGLYCEMIA)
HYPERTEN...	(HYPERTENSION)
HYPOCLYCEM.	(HYPOGLYCEMIA)
HYPOTEN...	(HYPOTENSION)
HYPOXIA...	(HYPOXIA)
INFECT.....	(INFECTION)
ITCHING....	(ITCHING)
LACERATION.	(LACERATION)
NEURODEFIC.	(NEUROLOGICAL DEFICIT)
OTHER.....	(OTHER)
PARALYSIS..	(PARALYSIS)
PERFORAT...	(PERFORATION)
PUNCWND...	(PUNCTURE WOUND)
RASHHIVE...	(RASH/HIVES)
REDNESS....	(REDNESS)
SEIZURE....	(SEIZURE)
SKIN.....	(SKIN INJURY)
SKINTEAR...	(SKIN TEAR (NOT SKIN INJURY))
STRSPR.....	(STRAIN/SPRAIN)
SWELLING...	(SWELLING TO AREA)
UNKNOWN...	(UNKNOWN)

Select primary injury sustained as a result of the incident.

Family Aware/Notified?

Family Aware/Notified?

* Required

Yes No

Prev

Next

Ex: Was the family aware/notified of the incident? (Y/N)

Select whether Family Is Aware of the event/incident

Patient Aware?

Patient Aware?

* Required

Yes No

Prev

Next

Ex: Is Patient Aware Of Event?

Select whether Patient Is Aware of the event?

Reporter's Information

REPORTER DETAILS	
Reported Date	8/27/2015
Reported By Type	USER
Reported/Entered By	WEB3827
Reporter Name	WEB 3827 - PROFILE
* Date Incident/Event Rprt Received	8/27/2015

The Reporters information displays automatically on the grid on the left with User ID, User Name, Reported Date and Received Date populate with today's date/time.

If Category is NOT Medication or IV

IF the Incident Category is NOT MEDICATION or IV, following question displays:

Was Incident Witnessed?

* Required

Yes No

Prev

Next

Ex: Was Incident Witnessed?

Click Yes Or No To Answer

Select if the Incident Was Witnessed.

If Event Witnessed was answered Y – the witness related questions display for entry for the main witness involved in the event – See WITNESS section later on in the document.

Were Other Individuals Involved?

* Required

Yes No

Prev

Next

Ex: Were Other Individuals Involved In The Event?

i.e., Physician, Other Patient or Person, Employee

IF answer to above is Y, additional Party Involved questions will display for user to answer. See INDIVIDUALS INVOLVED section below in this document.

Save Your Incident

At the end of the questions to be displayed for that type of event being entered, user is advised to Preview their work prior to saving by clicking PrevPage to move back through the entries and can make any modifications by clicking on the respective row to modify.

Preview your work prior to saving by clicking on PrevPage. Click SAVE at the top left corner when ready to SAVE.

Click  button at the top left corner of the Grid when ready to save the event.

Once SAVE is clicked, the initial event details will be saved and displayed per example below:

Num	Question	Response
1	* Group #	38
2	Event Number	38272015000001
3	Master Event Number	38272015000001
4	Facility	27
5	Facility Name	CROOK COUNTY MEDICAL SERVICES DISTRICT
PATIENT INFO DETAILS		
7	* Type of Person	PATIENT
8	* Enter LAST NAME of Patient & Click SEARCH	PATTEST382711
9	* Patient OrgPerID	OP00017214
10	Patient Name	Patient, Testing
11	Medical Record #	PATTEST3827
12	Gender/Sex	F
13	Birth Date	01/01/1960
14	Patient Age	55
15	Patient Age Unit	Y
16	Admission Date	08/01/2015
17	Admitting Diagnosis	
INCIDENT DETAILS		
19	* Did Incident Reach The Patient?	Y
20	Near Miss - NO	N
21	* Date of Incident	08/27/2015
22	Day Of Week	Thursday

Save Cancel Start New Entry

Entry Type: PATIENT INCIDENT Crook County (VIEW)

Additional Incident Info
Add
Click Here to add Additional Parties Involved Click Here to add Additional Witnesses Click Here to add Follow Up - Crook County

The options on the right will only display if user answered Y to Parties Involved or Y to Witnesses within the main entry questions. It will allow the user to add any Additional Witnesses, Additional Parties Involved in the Event, if any.

You can click on the respective option under “Additional Event Info” to add the additional information for the event, if applies.

IF ADMIN is the Incident Category

Basic questions display and Injury Type question sets itself to N so user does not need to answer:

INJURY DETAILS		
39	Was An Injury Involved?	N
40	Injury Type (NA)	NA

IF BEHAVIOR is the Incident Category

Additional Questions asked:

Was Police Called?

* Required

Yes No

Ex: Was Police Called?

Was Child/Adult Protective Services Called?

* Required

Yes No

Prev

Next

Ex: Was Child/Adult Protective Services Called?

Click Yes Or No To Answer

Patient/Person Secluded?

* Required

Yes No

Prev

Next

Ex: Patient/Person Secluded?

Patient/Person Restrained?

* Required

Yes No

Prev

Next

Ex: Patient/Person Restrained?

If Patient/Person Restrained = Y, following question also displays:

Type Of Restraint

CHEMICAL . . . (CHEMICAL)
MECHANICAL . . . (MECHANICAL)
PHYSICAL . . . (PHYSICAL)

Ex: Select Type of Restraint

IF CONSENT is the Incident Category

Basic questions display and Injury Type question sets itself to N so user does not need to answer:

INJURY DETAILS		
39	Was An Injury Involved?	N
40	Injury Type (NA)	NA

IF EQUIPMENT is the Incident Category

Additional questions can display for user to enter more information:

Select Equipment/Device

ANES.....	(ANESTHESIA EQUIPMENT)
BED.....	(BED)
CATH.....	(CATHETER)
COMMODE....	(COMMODE)
CT.....	(CT)
DRAIN.....	(DRAIN)
HEATPAD....	(HEATING PAD)
IV.....	(IV EQUIPMENT)
LAB.....	(LAB EQUIPMENT)
MONITOR....	(MONITOR)
MRI.....	(MRI)
OTHER.....	(OTHER)
PT.....	(PHYSICAL THERAPY EQUIPMENT)
RT.....	(RESPIRATORY THERAPY EQUIPMENT)
RESTR.....	(RESTRAINT)
ROLCH.....	(ROLLING STOOL/CHAIR)
SCOPE.....	(SCOPE)
STRETCHER..	(STRETCHER)
SUCTION....	(SUCTION)
VENT.....	(VENTILATOR)
XRAY.....	(XRAY)

Model Number

Ex: Enter Model Number

Brand Name

 x

Ex: Enter Brand Name

Serial Number

 x

Ex: Enter Serial Number

Equip/Device Tagged?

Yes No

Ex: Was Equipment Tagged as defective?

Taken Out Of Service?

Yes No

Prev

Next

Ex: Was Equipment Taken Out Of Service?

Biomed Contacted?

Yes No

Prev

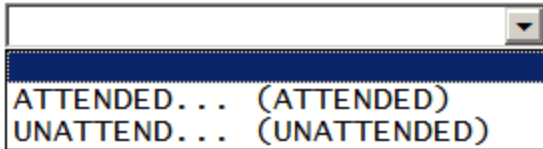
Next

Ex: Was Biomed Contacted After Equipment/Issue?

IF FALL is the Incident Category

Additional questions can display for user to enter more information:

Staff Attended



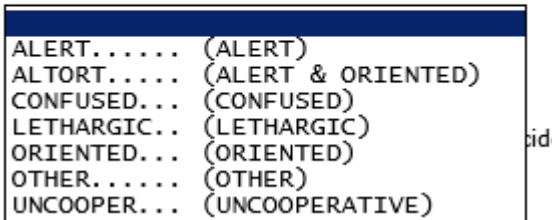
A dropdown menu with a blue header bar. The menu is open, showing two options: "ATTENDED... (ATTENDED)" and "UNATTEND... (UNATTENDED)".

Ex: Select Staff Attendance At Time Of Fall

Select staff attendance details for the Occurrence.

Patient Status Prior To Incident

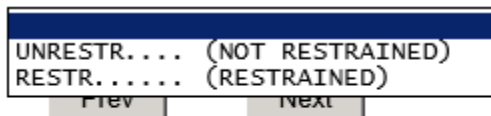
* Required



A dropdown menu with a blue header bar. The menu is open, showing seven options: "ALERT..... (ALERT)", "ALTORT..... (ALERT & ORIENTED)", "CONFUSED... (CONFUSED)", "LETHARGIC.. (LETHARGIC)", "ORIENTED... (ORIENTED)", "OTHER..... (OTHER)", and "UNCOOPER... (UNCOOPERATIVE)".

Select Status of the patient prior to the Incident

Restraints In Place



A dropdown menu with a blue header bar. The menu is open, showing two options: "UNRESTR.... (NOT RESTRAINED)" and "RESTR..... (RESTRAINED)". Below the menu are two buttons labeled "Pprev" and "Next".

Ex: Select Restraints In Place

Select restraints information.

Bed Rail Level

UP.....	(ALL SIDERAILS UP)
LUP.....	(LOWER SIDE RAILS UP ONLY)
NOTRESTR...	(NOT RESTRAINED)
RESTR.....	(RESTRAINED)
DOWN.....	(SIDERAILS DOWN)
UUP.....	(UPPER SIDE RAILS UP)

Select Bed Rail Level if applies

Bed/Chair Alarm ?

BEDALARM...	(BED ALARM USED)
CHRALARM...	(CHAIR ALARM USED)
NOTAVAIL...	(NOT AVAILABLE)
NOTUSED....	(NOT USED)
USED.....	(USED)

Select Bed/Chair Alarm if applicable

Patient on Fall Precautions?

* Required

Yes No

Prev

Next

Ex: Click Yes or No To Answer

Select Y or N to note if Patient Was On Fall Precautions?

Main Environmental Factor

CALLBELL...	(CALL BELL NOT WORKING)
CALLOOR...	(CALL BELL OUT OF REACH)
LIGHINSUF..	(LIGHTING INSUFFICIENT)
NONE.....	(NONE)
OTHER.....	(OTHER)
UNEVSURF...	(UNEVEN SURFACE)
WETSLIP....	(WET/SLIPPER FLOOR)

Select main environmental factor that may have contributed to the fall.

IF MEDICATION/IV is the Incident Category

The Medication Involved questions will be included in the main event entry

Enter Name Of Medication/IV Ordered

* Required

Prev

Next

Ex: Enter Name of Medication or IV Solution Ordered

Enter Medication/IV Solution Administered Name

* Required

Prev

Next

Ex: Enter Medication/IV Solution Administered Name

Route in which Medication was Ordered

SUBLING....	(administered sublingually)
NASAL.....	(Applied nasally)
RECTAL.....	(Applied rectally)
IM.....	(INTRAMUSCULAR)
INTRATHEC..	(Intrathecally)
IV.....	(INTRAVENOUS)
ORAL.....	(ORAL)
TOPICAL....	(Topical application)

Dose/Amount Ordered

Prev

Next

Ex: Enter Dose/Amount Ordered (i.e., 100mg)

Dose/Amount Administered

200cc x

Prev

Next

Ex: Enter Dose/Amount Administered

Route Given

SUBLING....	(administered sublingually)
NASAL.....	(Applied nasally)
RECTAL.....	(Applied rectally)
IM.....	(INTRAMUSCULAR)
INTRATHEC..	(Intrathecally)
IV.....	(INTRAVENOUS)
ORAL.....	(ORAL)
TOPICAL....	(Topical application)

Med Severity for this event

1..... (An error occurred that may have contributed to or resulted in temporary harm to the patient and required initial or prolonged hospitalization)
2..... (An error occurred that may have contributed to or resulted in temporary harm to the patient and required intervention)
3..... (An error occurred that may have contributed to or resulted in the patient's death)
4..... (An error occurred that may have contributed to or resulted in permanent patient harm)
5..... (An error occurred that reached the patient and required monitoring to confirm that it resulted in no harm to the patient and/or required intervention)
6..... (An error occurred that reached the patient but did not cause patient harm)
7..... (An error occurred that required intervention to sustain life)
8..... (An error occurred, but the error did not reach the patient (An "error" of omission" does reach the patient)
9..... (Circumstances or events that have the capacity to cause error)

If Category = MEDICATION AND Sub Category = ADVERSE REACTION

Additional question displays for entry:

Select Level Of Adverse Reaction

* Required

LEVEL1..... (Level 1 - ADE occurred but required no change in treatment with suspected drug)
LEVEL2..... (Level 2 - Drug held, DC'd or changed, but no antidote or additional treatment needed)

Ex: Select Level Of Adverse Reaction To Medication/IV Solution, if any

Level 1 through 6 will be included in Lookup

If OTHER or PROPERTY/SECURITY is the Incident Category

Only standard questions display depending on Did Incident Reached Patient – Y or N

If TPS is the Incident Category

Additional question displays for entry:

Treatment/Proc Performed

Prev

Next

Ex: Descr of Treatment/Procedure Performed

IF WITNESSES = Y

Additional Witness Questions will display for user to enter

Select Witness Type

* Required

EMPLOYEE...	(EMPLOYEE)
FAMILY.....	(FAMILY)
FITNESSCNT.	(FITNESS CENTER MEMBER)
NA.....	(NOT APPLICABLE)
OTHER.....	(OTHER)
PATIENT....	(PATIENT)
PHYSICIAN..	(PHYSICIAN/HEALTHCARE PROFESSIONAL)
CAREGIVER..	(PT. CARE GIVER)
STUDENT....	(STUDENT)
VISITOR....	(VISITOR)
VOLUNTEER..	(VOLUNTEER)

User selects Witness' type of person.

Upon selection of EMPLOYEE, PHYSICIAN, or PATIENT above, the respective Search question displays for you to search for that type of person, select, displays the name and continue as in example below:

* Select Witness Type	EMPLOYEE
* Employee Search	EMP3827
Phys/Empl/Pat Name	EMPLOYEE, TESTING

Upon selection of any other type of person above, you will be prompted to enter the Witness First and Last Name

Enter Witness First Name

* Required

Ex: Enter Witness First Name

Witness Last Name

* Required

Ex: Witness Last Name

IF OTHER INDIVIDUALS/PARTIES INVOLVED = Y

User selects if any other parties were directly involved in the event (i.e., physician, employee, other patient, etc.)

If Other Parties Directly Involved is Y – the other parties directly involved questions display for user to answer and document the other party directly involved in the event.

Type of Person of Other Individual/Party Involved

* Required

EMPLOYEE... (EMPLOYEE)
OTHER..... (OTHER)
PATIENT.... (PATIENT)
PHYSICIAN.. (PHYSICIAN/HEALTHCARE PROFESSIONAL)
VISITOR.... (VISITOR)
VOLUNTEER.. (VOLUNTEER)

Select the type of person of the party directly involved in the event.

Upon selection of EMPLOYEE, PHYSICIAN, or PATIENT above, the respective Search question displays for user to search for that type of person. Once selected, the name displays and continue as in example below:

Physician Involved Search

* Required

Search

Select Field	Value	
Pract/Phys Name ▾	physician	<input type="button" value="Search"/>


3 (s) Records Found.

Practitioner ID	Pract/Phys Name
1234114	PHYSICIAN, JOE
12341234	Physician, Joseph
09178273	PHYSICIANS, JOE
1	

Please Select a page number to view more records

Describe Other Party's Involvement

* Required



Ex: Enter Description of Party/Person's Involvement

At the end of the questions for the Incident entry, once user saves the incident additional choices for data entry may display or not depending on the particular data entered for that incident.

IF Incident Category selected was MEDICATION, IVPERIP or IVCENT – you can enter additional medications involved, if apply to the right under Additional Event Info “Click Here to add Additional Medication Involved”

IF Incident Category selected was EQUIPMENT – you can enter additional equipment/devices involved, if apply to the right under Additional Event Info “Click Here to add Additional Equipment involved”

IF Witness Involved = Y, you can enter additional witnesses involved, if any to the right under Additional Event Info “Click Here to add Additional Witness involved”

ALL Incidents entered will have option for “Click Here to add Follow Up Entry” which will be used by reporters or managers to enter their follow up for the given Incident.

Thank You for Reporting.. Your Occurrence Report Has Been Submitted

View	Additional Event Info
	Click Here to add Additional Medication Involved
	Click Here to add Follow Up Entry (Northern MT)

NON Patient Incident Entry

If you select NON PATIENT INCIDENT from “Select Incident Type” drop down, you will be asked some of the same general questions and some different questions, as the patient questions won’t apply:

Incident Reach Person Involved?

Did Incident Reach The Person Involved?

*** Required**

Yes No

Ex: Did Incident Reach The Person Involved?

IF Answer to above is N

Basic questions such as Type of Person, Date of Incident, Time of Incident, Category & Code, Description display only for entry.

Type of Person Who had the Incident

Type of Person who had the Incident

* Required

EMPLOYEE...	(EMPLOYEE)
FAMILY.....	(FAMILY)
OTHER.....	(OTHER)
PHYSICIAN..	(PHYSICIAN/HEALTHCARE PROFESSIONAL)
CAREGIVER..	(PT. CARE GIVER)
VISITOR....	(VISITOR)
VOLUNTEER..	(VOLUNTEER)

Enter the Name of the Person involved in the incident

Person Name

* Required

Visitor, Susan x

Prev

Next

Ex: Enter Person Name (LAST, FIRST)

If VISITOR is selected, User can enter reason why that non-patient person is in the hospital/facility

Reason for Visitation

Reason for Visitation

visiting her brother

Prev

Next

(Last Name, First Name)

Date of Incident

Date of Incident

* Required

June 2014						
S	M	T	W	T	F	S
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

Prev

Next

Ex: Select Incident Date

Time of Incident

Time of Incident (Military)

* Required

Prev

Next

Ex: Enter Time of Incident (i.e., 23:15)

Description of Incident

Brief Description Of Incident

* Required

Prev

Next

Ex: Enter brief description of the incident (include any injury)

The Incident Category is filtered to only display the categories that apply to a NonPatient

Incident Category

Incident Category

* Required

BEHAVIOR...	(BEHAVIOR)
FALL.....	(FALLS)
MEDICATION.	(MEDICATION)
OTHER.....	(OTHER EVENTS)
PROPERTY...	(PROPERTY/SECURITY)

Incident Sub Category

Incident Sub-Categ

* Required

ASSISTED...	(ASSISTED/LOWERED TO FLOOR)
COMMODE....	(BEDSIDE COMMODE/TOILET)
EXAMTABLE..	(EXAM/XRAY/OR TABLE/GURNEY)
FAINTED....	(FAINTED)
FROM CURB..	(FALL FROM CURB)
FLOOR.....	(FOUND ON FLOOR)
BED.....	(FROM BED)
CHAIR.....	(FROM CHAIR/WHEELCHAIR)
CRIB.....	(FROM CRIB)
EXERCEQUIP.	(FROM EXERCISE EQUIPMENT)
SHOWER.....	(IN SHOWER)
PATSTATES..	(PATIENT / OTHER STATES)
WHILEAMB...	(WHILE AMBULATING / STANDING)

Respective incident sub categories display based on the Incident category selected (setup for now same filters as in Patient Incident Entry)

Was Person Injured?

Was Person Injured?

* Required

Yes No NA

Prev

Next

Ex: Was Person Injured As A Result Of The Incident?

IF Y answered

Injury Type

Injury Type

* Required

ABRASION...	(ABRASION)
ALLERGICRX.	(ALLERGIC REACTION)
ALTEREDSTA.	(ALTERED STATE (OXYGENATION, FL))
AMPUTATION.	(AMPUTATION (IF REMOVAL OR WRONG))
BLISTER...	(BLISTER)
BOWELPERF..	(BOWEL PERFORATED)
BREACHCON..	(BREACH OF CONFIDENTIALITY)
BRUISE.....	(BRUISE)
BURN.....	(BURN)
CARDRESP...	(CARDIAC/RESPIRATORY ARREST)
COMPARSYND.	(COMPARTMENT SYNDROME)
CONTRACTUR.	(CONTRACTURE)
CONTUSION..	(CONTUSION)
DAMAGTEET..	(DAMAGED TEETH)
DEATH.....	(DEATH)
DECUBITUS..	(DECUBITUS)
DISLOCAT...	(DISLOCATION)
ELECSHOCK..	(ELECTRICAL SHOCK)
FAINTED...	(FAINTED)
FRACTURE...	(FRACTURE)
HEMATOMA...	(HEMATOMA)
HEMORRAG...	(HEMORRHAGE)
HYPERGLYC..	(HYPERGLYCEMIA)
HYPERTEN...	(HYPERTENSION)
HYPOCLYCEM.	(HYPOCLYCEMIA)
HYPOTEN....	(HYPOTENSION)
HYPOXIA...	(HYPOXIA)
INFECT.....	(INFECTION)
ITCHING....	(ITCHING)

LACERATION.	(LACERATION)
NEURODEFIC.	(NEUROLOGICAL DEFICIT)
OTHER.....	(OTHER)
PARALYSIS..	(PARALYSIS)
PERFORAT...	(PERFORATION)
PUNCWND...	(PUNCTURE WOUND)
RASHHIVE...	(RASH/HIVES)
REDNESS....	(REDNESS)
SEIZURE....	(SEIZURE)
SKIN.....	(SKIN INJURY)
SKINTEAR...	(SKIN TEAR (NOT SKIN INJURY))
STRSPR.....	(STRAIN/SPRAIN)
SWELLING...	(SWELLING TO AREA)
UNKNOWN....	(UNKNOWN)

Select the Injury Sustained as a result of the incident.

Location of Incident

Location Of Incident

* Required

BILLINGDEP.	(BILLING DEPARTMENT)
CLINIC.....	(CLINIC)
ED.....	(EMERGENCY DEPARTMENT)
FACILITIES.	(FACILITIES MGR)
HALLWAY....	(HALLWAY)
IT.....	(INFORMATION TECHNOLOGY)
KITCHEN....	(KITCHEN)
LABHOSP....	(LABORATORY - HOSPITAL)
LOBBY.....	(LOBBY)
MEDSURG....	(MED/SURG UNIT)
OFFPREM....	(OFF PREMISES)
OR.....	(OPERATING ROOM)
OTHER.....	(OTHER)
PARKLOT....	(PARKING LOT)
PATROOM....	(PATIENT ROOM)
PHARMACY...	(PHARMACY - HOSPITAL)
PHYSTHERP..	(PHYSICAL THERAPY)
PURCHASING.	(PURCHASING)
RADIOLOGY..	(RADIOLOGY)
RECOVERY...	(RECOVERY ROOM)
RESPTHER...	(RESPIRATORY THERAPY)
SWINGBED...	(SWINGBED)
UNKNOWN....	(UNKNOWN)
WELLNESS...	(WELLNESS CENTER)

Exact Location/Room

Prev

Next

Ex: Enter Room #, Bathroom, etc (Limit 10 characters)

Reporters details automatically prefill as user who is entering incident

23	Reported By Type	USER
24	Reported/Entered By	RISK3820
25	Reporter Name	RISK 3820 PROFILE
26	Reported Date	5/5/2014
27	Reported Time	13:41
28	* Date Incident/Event Rprt Received	5/5/2014

Was Incident Witnessed?

Was Incident Witnessed?

* Required

Yes No

Prev

Next

Ex: Was Incident Witnessed?

Click Yes Or No To Answer

IF Y answer above, Witness questions will display for entry

Were Other Individuals Involved?

Were Other Individuals Involved?

* Required

Yes No

Prev

Next

Ex: Were Other Individuals Involved In The Event?

i.e., Physician, Other Patient or Person, Employee

IF Answer Y above, Individual Involved questions display for entry

IF FALL is Incident Category

Additional question displays

Environmental Factor

CALLBELL...	(CALL BELL NOT WORKING)
CALLOOR....	(CALL BELL OUT OF REACH)
LIGHINSUF..	(LIGHTING INSUFFICIENT)
NONE.....	(NONE)
OTHER.....	(OTHER)
UNEVSURF...	(UNEVEN SURFACE)
WETSLIP....	(WET/SLIPPER FLOOR)

IF BEHAVIOR is Incident Category

Additional questions displays

Security/Code Called?

* Required

Yes No

Prev

Next

Ex: Was Security/Code Called? (Y/N)

Was CPS/APS Called?

* Required

Yes No

Prev

Next

Ex: Was Child Protective Services/Adult Protective Services Called?

Click Yes Or No To Answer

Police Notified?

* Required

Yes No

Prev

Next

Ex: Click Yes Or No To Answer

FOLLOW UP Entry

Upon save of any incident, one or more automatic emails are generated to specific department managers/directors as designed by your facility Risk Management team. The email advises the particular manager that an event/incident has been entered for their area of responsibility. The auto email text example is below:

From: RiskQualHAS@yierrg.com [mailto:RiskQualHAS@yierrg.com]
Sent: Friday, January 17, 2014 4:14 PM
To: deptmanagerx@wchs.org
Subject: Follow up and review for Event #: 38082015000001

An Incident has occurred per the details above. You may review it by clicking on the link below and Login to the YES/RiskQual system with your assigned User ID and Password.

What - FALL
When - 01/17/2015
Where – MED/SURG
Injury - ABRASION

Once you have completed your review of the event details, if you would like to document any follow-up, Click on "Click Here To Enter Follow-Up" to document your follow-up.

THIS IS AN AUTOMATED EMAIL -- DO NOT REPLY -- If you have any questions - Please Contact your Risk Management Department.

Please click [here](#) to login to the YES/RiskQual system.

Thank you

=====

The auto emails above will have a link in the email that will allow supervisor/manager to click on the email link. Upon clicking on the link, the YES Login page will display. Login to YES, and upon successful login, the system will display the specific Incident on the screen for which the follow up/auto email was generated.

You can review the details of the Incident by clicking on the link [Next Page >](#) at the bottom of the Grid containing all the incident details.

To enter follow up – Under the “Additional Event Info” section to the right of the grid, click on [Click Here to add Follow Up](#).

Adding Follow Up

Upon clicking on the link above to enter follow up, the follow up questions display:

Type Of Follow Up Done

* Required

MGREVIEW... (DEPARTMENT MANAGER REVIEW)
INITUSER... (INITIAL USER/REPORTER FOLLOW UP)

Initial Reporter Follow Up

If you are the reporter of the incident and would like to enter any follow up you have completed after the incident/event occurred or notes, you can select Initial User/Reporter Follow Up.

Upon selection of Initial Reporter Follow Up, the following questions display:

Date Follow Up Was Completed

* Required

4/30/2013

April 2013						
S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4
5	6	7	8	9	10	11

Prev Next

Ex: Select Date Follow-Up Was Completed

Follow Up Descr

* Required

Prev

Next

Ex: Enter Details/Description of the Follow-Up performed for this event

At the end of the follow up questions, the system prompts you to review the entry and SAVE to save the follow up.

Preview your work prior to saving by clicking on PrevPage. Click SAVE at the top left corner when ready to SAVE.

Click **Save and Return** to save the follow up and return to the main event entry.

View
Follow Up : <u>INITIAL USER/REPORTER FOLLOW UP</u> <u>By: WEB 3808 PROFILE</u> <u>Entered: 06/02/2015</u>

The follow up entry is displayed in the View section on the main event screen and can be viewed by any other manager/supervisor, etc., with access to search for existing events. Data can be viewed only, cannot be changed.

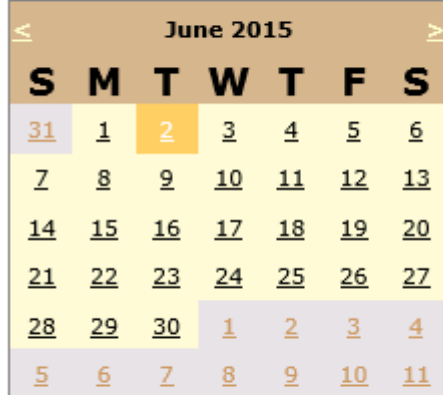
Reporter or Manager Follow Up

Upon selection of Reporter or Manager Follow Up from above list, the following questions will display:

Follow Up Date

Select Date Follow Up Completed

* Required



A calendar interface for June 2015. The days of the week are labeled S, M, T, W, T, F, S. The date 6/2/2015 is selected and highlighted in orange. Other dates are shown in a standard font. Navigation arrows are visible on the left and right sides of the calendar.

Prev

Next

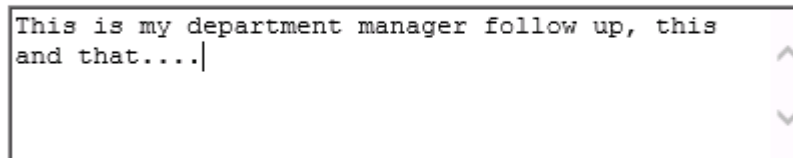
Ex: Select Date Follow-Up Was Completed

Select Date the follow up was performed. The system defaults to “today’s date” so you can Click NEXT if Today’s Date is correct or click on the date follow up was completed on the calendar.

Enter Dept Manager Follow Up Details

Review/Follow-Up Description

* Required



A text input field containing the text "This is my department manager follow up, this and that....". The field has a vertical scrollbar on the right side.

Prev

Next

Ex: Description of the dept manager’s review of this issue/event

Enter a detailed description of the follow up you performed and click NEXT to continue.

Primary Cause of Incident

Select Primary Cause

BEHAVIOR...	(BEHAVIORAL ISSUE)
COMMUNICAT.	(COMMUNICATION ISSUE)
EDUTRAIN...	(EDUCATION/TRAINING)
ENVIRONMEN.	(ENVIRONMENTAL FACTOR)
IMPRPROC...	(IMPROPERLY PERFORMED PROCEDURE/TREATMENT)
NOTLEGIBLE.	(NOT LEGIBLE)
ORDERNCL...	(ORDERS NOT CLEARED)
ORDERNFOL..	(ORDERS NOT FOLLOWED)
PATUNCOO...	(PATIENT UNCOOPERATIVE)
POLPROC....	(POLICY/PROCEDURE NOT FOLLOWED)
POLPROCIN..	(POLICY/PROCEDURE INADEQUATE)
POLPROCINC.	(POLICY/PROCEDURE INCORRECT)

Select the primary cause for the incident from the dropdown.

Secondary Cause of Incident



Select Secondary Cause

BEHAVIOR...	(BEHAVIORAL ISSUE)
COMMUNICAT.	(COMMUNICATION ISSUE)
EDUTRAIN...	(EDUCATION/TRAINING)
ENVIRONMEN.	(ENVIRONMENTAL FACTOR)
IMPRPROC...	(IMPROPERLY PERFORMED PROCEDURE/TREATMENT)
NOTLEGIBLE.	(NOT LEGIBLE)
ORDERNCL...	(ORDERS NOT CLEARED)
ORDERNFOL..	(ORDERS NOT FOLLOWED)
PATUNCOO...	(PATIENT UNCOOPERATIVE)
POLPROCIN..	(POLICY/PROCEDURE INADEQUATE)
POLPROCINC.	(POLICY/PROCEDURE INCORRECT)
POLPROC....	(POLICY/PROCEDURE NOT FOLLOWED)

Description of Causes/Factors

Enter Description of Causes/Factors

* Required

Prev

Next

Ex: Enter general description of causes you feel led to this Issue/Event

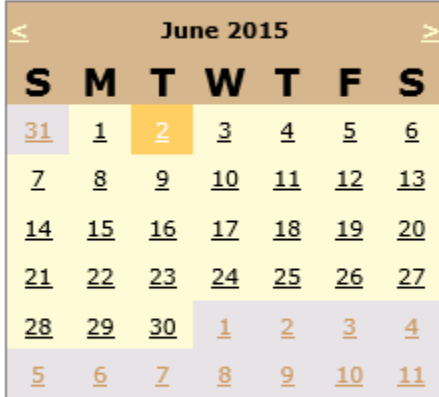
Primary Action Taken To Date

Select Primary Action Taken To Date

NOACTION...	(NO ADDITIONAL ACTION REQUIRED)
POLPROC....	(POLICY & PROCEDURE CHANGE)
PREVREV....	(PREVIOUSLY REVIEWED/COMPLETED)
STAFFCOUNS.	(STAFF COUNSELED)

Date of Initial Action

Select Date Initial Action Was Taken



A calendar for June 2015. The days of the week are labeled S, M, T, W, T, F, S. The date 2 is highlighted in orange. The calendar shows the following dates: 31, 1, 2, 3, 4, 5, 6; 7, 8, 9, 10, 11, 12, 13; 14, 15, 16, 17, 18, 19, 20; 21, 22, 23, 24, 25, 26, 27; 28, 29, 30, 1, 2, 3, 4; 5, 6, 7, 8, 9, 10, 11.

Prev

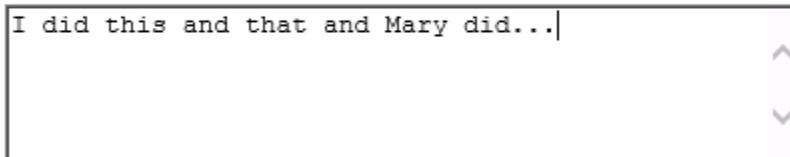
Next

Ex: Date action was taken regarding this Issue/Event

Description of Action(s) Taken

Enter Description of Action(s) Taken To Date

* Required



Prev

Next

Ex: Enter Description of action(s) taken regarding this Issue/Event

The system will prompt you to preview your entry to ensure it is accurate and click SAVE at top left corner of the grid to save your follow up:

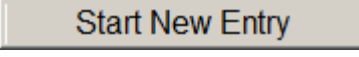
Preview your work prior to saving by clicking on PrevPage. Click SAVE at the top left corner when ready to SAVE your Additional Entry.


Save and Return

Click Save and Return to save your follow up entry. The system will save your follow up and return you to the main entry screen.

Follow Up :
DEPARTMENT MANAGER FOLLOW UP
By: WEB 3808 PROFILE
Entered: 06/02/2015

Your department manager follow up entry is displayed on the View section and can be viewed by any other manager that has access to the incident/event.

Click  to return to the main screen and enter an Incident.

Click  the X on the upper right corner of your screen to EXIT the system.

Completing All Open Follow Ups

If you have additional events/incidents or complaints that are assigned to you for Follow Up, for which you would have also received individual emails, you will see a listing of Open Follow Ups when you click on CANCEL or Start New Entry from any Incident or Complaint screen.

It will display a grid showing you the list of Open Follow Ups assigned to you as of today:

(**IF you are a department manager, and do not see this option below, you are not assigned to receive Open Follow Up queue. Contact your Hospital Risk Manager to advise them **).

Hello WEB 3804 PROFILE
[Log Out](#)

Event Reporting System

[View Reference Docs](#)

[My Open Follow Up](#)

Open Follow Ups/Tasks List Assigned To: WEB 3804 PROFILE

Follow Up Number	Owner Number	Module	Follow Up Due	Created Date	Patient/Person Name	Follow Up Task	Category	Code	Dept	Location
View WKN0033076	38042015000018	Incident	01/20/2016	01/20/2016	PATIENT, TESTING	DEPARTMENT MANAGER FOLLOW UP	FALL	BED		MEDSURG
View WKN0033077	38042015000016	Incident	01/20/2016	01/20/2016	PATIENT, ELLEN	DEPARTMENT MANAGER FOLLOW UP	MEDICATION	ADVERREAC		ED

The grid shows the following information:

Open Follow Ups/Tasks List Assigned To: WEB 3804 PROFILE

Follow Up Number	Owner Number	Module	Follow Up Due	Created Date	Patient/Person Name	Follow Up Task	Category	Code	Dept	Location
------------------	--------------	--------	---------------	--------------	---------------------	----------------	----------	------	------	----------

Name of user who's logged in for which open follow ups exist.

Module for which the follow up was assigned (i.e., Incident or Pt Relations (Complaints))

Follow Up Due Date – date the follow up was assigned to the user (same date event or complaint was entered)

Created date – date the follow up entry was assigned to the user

Patient/Person Name – name of the patient or person involved in the event or complaint to be followed up

Follow Up task – description of the follow up to be done by the user

Category – Category of the event or complaint for which the follow up was assigned (i.e., Incident Category, Complaint Category, etc.)

Code – Sub code of the event or complaint for which the follow up was assigned

Dept – Department involved in the event or complaint for which the follow up was assigned (Some YSTONE facilities will not have any value in this column as it is not used – Location is used as main department identifier)


Location – Location involved in the event or complaint for which the follow up was assigned


Open Follow Up Grid Options

Sort – The default sort order is by Follow Up Date in Descending Order (latest follow ups showing at the top).

User can click on the title of any column to sort all Open Follow Ups by that column (i.e., Inc Category)

Select from My Open Follow Up List to Complete

Click VIEW link  in front of any Open Follow up task to open the event or complaint associated with that follow up task assigned to you.

Upon clicking View in front of any record on the Open Follow Up grid , the particular record displays:

Num	Question	Response
1	* Group #	38
2	Event Number	38042015000018
3	Master Event Number	38042015000018
4	Facility	04
5	Facility Name	NORTHERN MONTANA HOSPITAL
PATIENT INFO DETAILS		
7	* Type of Person	PATIENT
8	* Patient SEARCH	TESTPAT3804A
9	* Org/Per ID	OP00020149
10	* Patient Name	PATIENT, TESTING
11	Medical Record #	TESTPAT3804
12	Gender/Sex	
13	Birth Date	07/08/1956
14	Patient Age	58
15	Patient Age Unit	Y
16	Admission Date	07/08/2014
17	Admitting Diagnosis	
INCIDENT DETAILS		
19	* Did Incident Reach The Patient?	Y
20	Near Miss - NO	N
21	* Date of Incident	10/09/2015
22	Day Of Week	Friday
23	* Time of Incident (Military)	14:14
24	Shift Of Day	DAY
25	* Location Of Incident	MEDSURG
26	Exact Location/Room #	
27	* Incident Category	FALL
28	Incident Category Desc	FALLS
29	* Incident Sub-Categ	BED
30	Incident Sub-Categ Desc	FROM BED
31	* Brief Description Of Incident	Pt fell from bed.....
32	Reportable Occurrence	
FALL INCIDENT DETAILS		
34	Staff Attended	UNATTEND
35	* Patient Status Prior To Incident	UNCOOPER
36	Restraints In Place	UNRESTR
37	Restraints In Place Desc	NOT RESTRAINED
38	Reel Rail Level	DOWN

Entry Type: PATIENT Incident (VIEW)

My Open Follow Up
Click here to complete follow up : DEPARTMENT MANAGER FOLLOW UP - WKN0033076
Additional Incident Info
Follow Up : DEPARTMENT MANAGER FOLLOW UP - By: LOGUE, KATHY - Entered: 10/09/2015
Add
Click Here to add Additional Witnesses
Click Here to add Follow Up

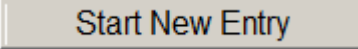
My Open Follow Ups

This section will display at the top right corner of the Event or Complaint screen under the heading “My Open Follow Up”


A link noted as “**Click here to complete follow up: DEPARTMENT MANAGER FOLLOW UP**” will display as per below

My Open Follow Up
Click here to complete follow up : DEPARTMENT MANAGER FOLLOW UP - WKN0033076

Follow same instructions as above for documenting your follow up & closing it.

Click  to return to the main screen and enter an Incident or To view the rest, if any, of your Open Follow Ups and complete them.

The My Open Follow Up grid will refresh itself for NEW follow ups assigned to you while you are logged into the same session in YES.

Click  the X on the upper right corner of your screen to EXIT the system.

REPORTS Option

Department Managers, Directors and/or some Supervisors may have been assigned access to run Reports for their particular areas of responsibility. This option will be designated to you by your Risk Management team.

If you should be able to run reports and do not see the REPORTS button option on the main screen, contact your risk management department administrators.

Running Reports

To run reports, click on the REPORTS button from the main screen:

Hello WEBUSER PROFILE
[Log Out](#)

[View Resource/Help Docs](#)



The reports screen will display:

The screenshot shows a web application interface titled "Reports". It is divided into three main sections: "Select Module", "Select Report", and "Select Facility".
- "Select Module" contains a list with "Incident" highlighted and "Complaint/Compliment" below it.
- "Select Report" contains a list with "Category by Month" highlighted, followed by "Sub Categ by Month", "Dept/Site by Month", "Location by Month", "Unit/Svc by Month", "Falls by Type", "Med Variances by Type", "ADRs by Type", and "Event Details".
- "Select Facility" contains the text "38-27-CROOK COUNTY MEDICAL SERVICES DISTRICT".
Below these sections are two checkboxes: " Add Category/Injury/Cause/Sev Filter?" and " Add Dept/Site, Unit/Svc or Location Filter?".
Further down are two input fields: "Person Type:" with a dropdown arrow and " Include Near Misses?".
Below that are two date input fields: "Select Beginning Date:" and "Select Ending Date:".
At the bottom is a "Subtitle:" input field.
At the very bottom are two buttons: "Retrieve" and "Print".
Below the buttons is the text "** CONFIDENTIAL and PROTECTED **".

Select Module

Displays the modules within the HAS system for which you have access to run reports. This is managed by your security settings within the system administered by your system administrator.

Select Report

Once you select a Module, click to select a Report to run

- **Category by Month** – Displays a graph and comparison report grid showing Categories by Month for the respective module selected
- **Sub Categ by Month** – Displays a graph and comparison report grid showing Categories & their Sub Categories by Month for the respective module selected.
- **Department/Site by Month** – Displays a graph and comparison report grid showing Department where Event or Issue Occurred by Month—***THIS IS NOT USED BY YOUR FACILITY**
- **Location by Month** – Displays a graph and comparison report grid showing Location where Event or Issue Occurred by Month
- **Unit/Svc by Month** – Displays a graph and comparison report grid showing Unit/Service related to the respective module selected. This is NOT utilized by your facility
- **Falls by Type** – Displays a graph and comparison report grid showing Fall category Events by Sub Type of Fall by Month
- **Med Variances by Type** – Displays a graph and comparison report grid showing Medication Variances by Sub Type by Month
- **ADRs by Type** – Displays a graph and comparison report grid showing ADE category events by sub type by month
- **Event Details** – Displays a listing of Events for the respective filters (detailed below). You can export the list to MS Excel as needed.

Select Facility

Select the Facility for the report.

Select Facility

Select the Facility for the report.

To select facility, If you have multiple facilities or Facility assigned, you can select more than one for the 1 report if you wish by clicking the first one, click Shift and click the next one to multi select:

Select Facility

38-27-CROOK COUNTY MEDICAL SERVICES DISTRICT

Upon selecting a specific report (i.e., Category by Month), selecting the Facility, you can further select an additional Filter to run the report or a Date Range for all.

Beginning Date

Click to display the Calendar and select the beginning date range for your report. You can also manually type the beginning date (i.e., 01/01/2021):

Select Beginning Date: 07/01/2020

Subtitle: July 2020

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Ending Date

Click to display the Calendar and select the ending date range for your report. You can also manually type the ending date (i.e., 02/15/2021)

Select Ending Date: 09/06/2022

/Ending date range

Print

PROTECTED **

September 2022

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Sub Title

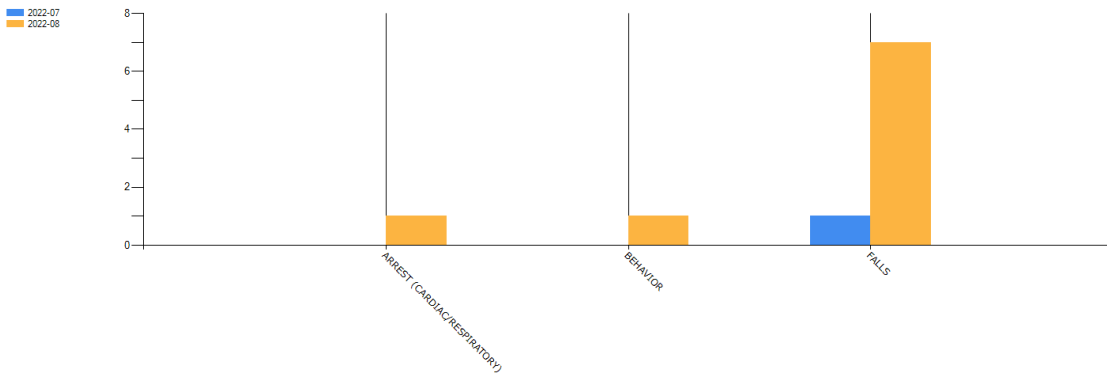
You can enter a sub title to describe the filters you entered for the report if you wish so that the reader will know what specific information is included in the report

Subtitle: x

Retrieve

Click Retrieve button to retrieve the report per the Facility and date range entered:

Category by Month
All Events
Security Filter: None
38-27--CROOK COUNTY MEDICAL SERVICES DISTRICT
Incident Date: 7/1/2020 - 9/6/2022



INCIDENT CATEGORY	2022-07	2022-08	Total
ARREST (CARDIAC/RESPIRATORY)	0	1	1
BEHAVIOR	0	1	1
FALLS	1	7	8

Other examples:



Depending on the report you select and the filters you select, the data will display accordingly.

Add Category, Injury/Cause/Sev Filter

You can add additional filters besides the date range and Facility to your report as

Add Category/Injury/Cause/Sev Filter?

needed using this filter section:

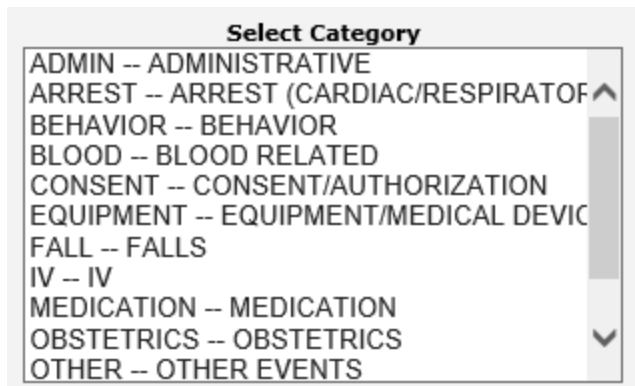
Click on the checkbox to display the respective filters:

Add Category/Injury/Cause/Sev Filter?

<p>Select Category</p> <p>ADMIN -- ADMINISTRATIVE ARREST -- ARREST (CARDIAC/RESPIRATOF BEHAVIOR -- BEHAVIOR BLOOD -- BLOOD RELATED CONSENT -- CONSENT/AUTHORIZATION EQUIPMENT -- EQUIPMENT/MEDICAL DEVIC FALL -- FALLS IV -- IV MEDICATION -- MEDICATION OBSTETRICS -- OBSTETRICS OTHER -- OTHER EVENTS</p>	<p>Select Injury</p> <p>ABRASION -- ABRASION ALTEREDSTA -- ALTERED STATE (OXYGEN, AMPUTATION -- AMPUTATION (IF REMOVAL BLISTER -- BLISTER BOWELPERF -- BOWEL PERFORATED BRUISE -- BRUISE BURN -- BURN CARDRESP -- CARDIAC/RESPIRATORY ARR COMPARSYND -- COMPARTMENT SYNDROI CONTRACTUR -- CONTRACTURE CONTUSION -- CONTUSION</p>	<p>Select Cause</p> <p>BEHAVIOR -- BEHAVIORAL ISSUE LOOK/SOUND -- BRAND/GENETIC NAME LO CALCULATE -- CALCULATION ERROR COMMUNICAT -- COMMUNICATION ISSUE COMPLIC -- COMPLICATION CONTRAINDI -- CONTRAINDICATED CPOEINC -- CPOE INCORRECT ENTRY EDUTRAIN -- EDUCATION/TRAINING ENVIRONMEN -- ENVIRONMENTAL FACTOR EQUIPFAIL -- EQUIPMENT FAILURE HANDWR -- HANDWRITTEN ENTRY</p>
<p>Select Severity</p> <p>A -- A-Near miss/did not reach the patient (omissid B -- B-Occurrence reached the patient but did not C -- C-Occurrence reached the patient and require D -- D-Occurrence may have contributed to or resu E -- E-Occurrence may have contributed to or resu F -- F-Occurrence may have contributed to or resu G -- G-Occurrence required intervention to sustain H -- H-Occurrence may have contributed to or resu I -- I-Unknown origin NONPAT -- Non Patient Event</p>	<p>Select Outcome</p> <p>EXP -- DEATH EXTPATCAR -- EXTENDED PATIENT CARE LPATCAR -- LOW IMPACT ON PATIENT CARE NPATCAR -- NO IMPACT ON PATIENT CARE</p>	<p>Select Type</p> <p>ACUTE -- ACUTE CANCERCNTR -- CANCER CENTER PATIEN CATHCART -- CATH CART CLINIC -- CLINIC PATIENT CCU -- CRITICAL CARE EMTALA -- EMTALA patient ER -- ER PATIENT HOMEHEAL -- HOME HEALTH PATIENT HOSPICE -- HOSPICE PATIENT INPAT -- INPATIENT INTSWING -- INTERM SWINGBED</p>

Category

Displays the active Categories available within the module you selected (i.e., Event or Complaint/Grievance). A listing displays of the respective active codes available:

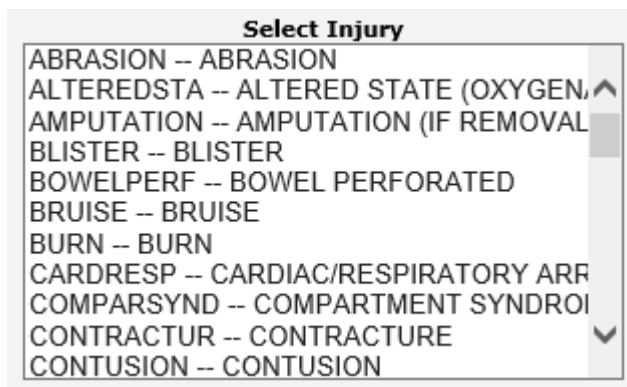


Select the Category to filter your report by.

Multi-Select – To multi select, click on the first choice to highlight it, then click SHIFT key and click on the next choice(s) until you have them all highlighted that you want to combine for your filter.

Injury

Displays the active Injury Types available:

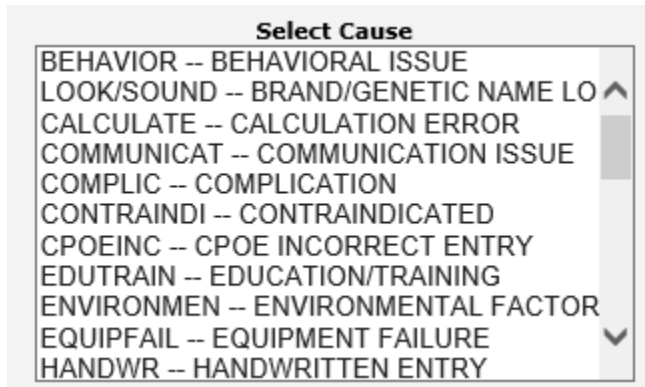


Add an Injury filter by clicking on the respective value.

Multi-Select – To multi select, click on the first choice to highlight it, then click SHIFT key and click on the next choice(s) until you have them all highlighted that you want to combine for your filter.

Cause

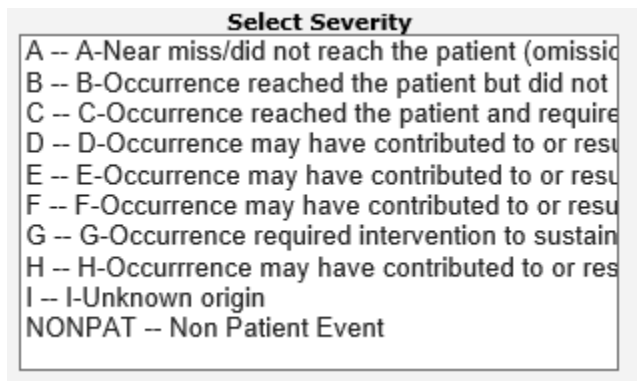
Displays the active Causes available. This will only yield results if your Risk Management team has assigned causes to the Events when reviewed. A listing of the codes available displays:



Multi-Select – To multi select, click on the first choice to highlight it, then click SHIFT key and click on the next choice(s) until you have them all highlighted that you want to combine for your filter.

Severity

Displays the active overall Risk Severity assigned to the particular records within the module you selected (i.e., Event – Risk Severity). This will only have data if the Risk Management team has assigned a severity level to the incident upon review.



Multi-Select – To multi select, click on the first choice to highlight it, then click SHIFT key and click on the next choice(s) until you have them all highlighted that you want to combine for your filter.

NOTE – Every filter you pick (Facility, Date Range, Category, Injury, Severity, Cause, Outcome) will further drilling down on your data result/output and adding many filters may not display data if ALL conditions are not met.

Add Dept/Site, Unit/Svc or Location Filter

You can add additional filters besides the date range and Facility to your report as needed using this filter section:

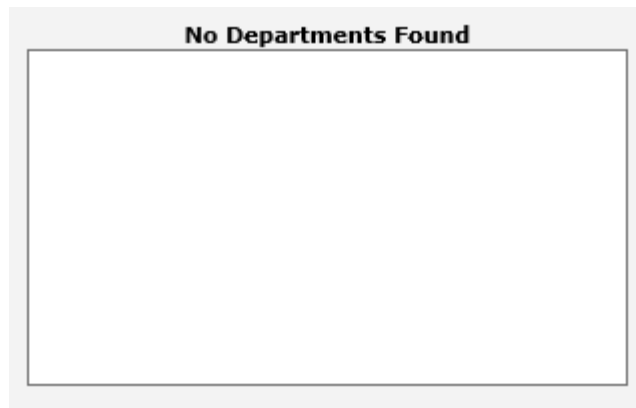
Add Dept/Site, Unit/Svc or Location Filter?

Click on the filter to display the active lists of Departments, Units or Locations (UNIT does not apply to your Facility)

Department

Displays the active Departments available within the Facility(s) you selected for the report. This will filter the data result by Department Where Event Occurred.

A listing displays of the respective active codes available:



Click to select a Department.

To Multi-Select – Click SHIFT Key and Click on the next department. Click SHIFT Key and Click on a selected department to Un-select that department.

Units/Svc

Displays the PATIENT Unit (if entered for the event) – **This is used by your facility for Complaints/Grievances only.** For Incidents it is normally left blank. You do not need to select it as a query.

Location

Displays the Location where Incident occurred.

Select Location

- ACUTE -- ACUTE
- ADMIN -- ADMINISTRATION
- AMBULANCE -- AMBULANCE
- AMBULBAY -- AMBULANCE BAY
- ANNEX -- ANNEX
- BUSINESOFF -- BUSINESS OFFICE
- CAFETERIA -- CAFETERIA
- CASEMGMT -- CASE MANAGEMENT
- CATSCAN -- CAT SCAN
- CENTRALSUP -- CENTRAL SUPPLY
- CLINICHC -- CLINIC - HULETT

Multi-Select – Click SHIFT and click to continue selecting multiple locations for your report output.

Click RETRIEVE to retrieve your report with filters and dates:

Reports

Select Module	Select Report	Select Facility
Incident Complaint/Compliment	Category by Month Sub Categ by Month Dept/Site by Month Location by Month Unit/Svc by Month Falls by Type Med Variances by Type ADRs by Type Event Details	38-27--CROOK COUNTY MEDICAL SERVICES DISTRICT

Add Category/Injury/Cause/Sev Filter?

Select Category	Select Injury	Select Cause
ADMIN -- ADMINISTRATIVE ARREST -- ARREST (CARDIAC/RESPIRATOR) BEHAVIOR -- BEHAVIOR BLOOD -- BLOOD RELATED CONSENT -- CONSENT/AUTHORIZATION EQUIPMENT -- EQUIPMENT/MEDICAL DEVIC FALL -- FALLS IV -- IV MEDICATION -- MEDICATION OBSTETRICS -- OBSTETRICS OTHER -- OTHER EVENTS	ABRASION -- ABRASION ALTEREDSTA -- ALTERED STATE (OXYGEN) AMPUTATION -- AMPUTATION (IF REMOVAL BLISTER -- BLISTER BOWELPERF -- BOWEL PERFORATED BRUISE -- BRUISE BURN -- BURN CARDRESP -- CARDIAC/RESPIRATORY ARF COMPARSYND -- COMPARTMENT SYNDROI CONTRACTUR -- CONTRACTURE CONTUSION -- CONTUSION	BEHAVIOR -- BEHAVIORAL ISSUE LOOK/SOUND -- BRAND/GENETIC NAME LO CALCULATE -- CALCULATION ERROR COMMUNICAT -- COMMUNICATION ISSUE COMPLIC -- COMPLICATION CONTRAINDI -- CONTRAINDICATED CPOEINC -- CPOE INCORRECT ENTRY EDUTRAIN -- EDUCATION/TRAINING ENVIRONMEN -- ENVIRONMENTAL FACTOR EQUIPFAIL -- EQUIPMENT FAILURE HANDWR -- HANDWRITTEN ENTRY

Add Dept/Site, Unit/Svc or Location Filter?

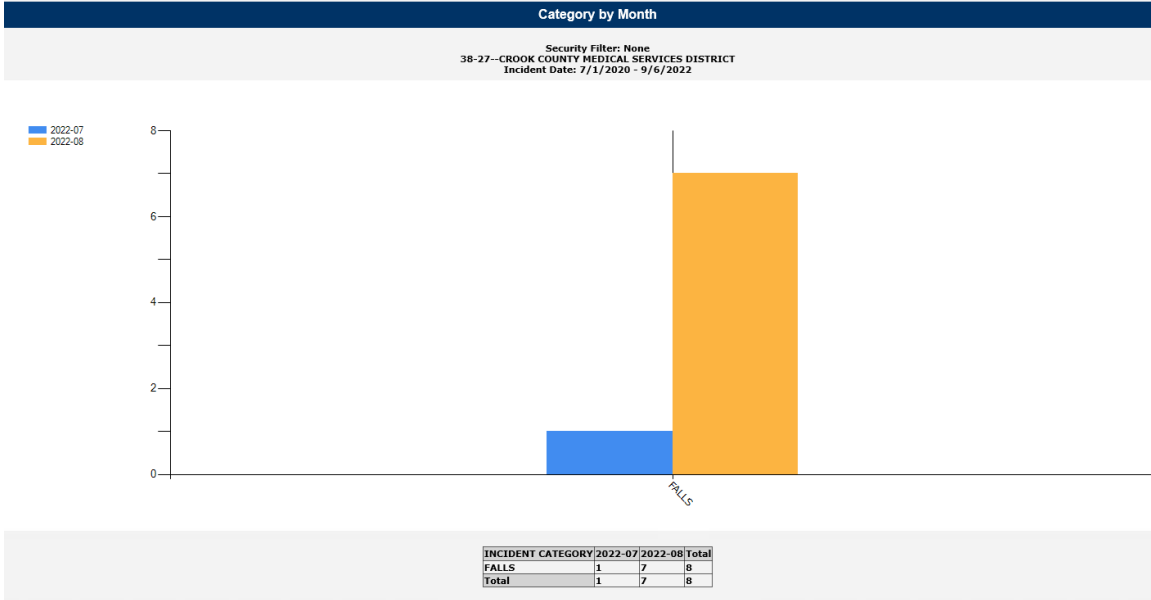
Select Severity	Select Outcome	Select Type
A -- A-Near miss/did not reach the patient (omissid B -- B-Occurrence reached the patient but did not C -- C-Occurrence reached the patient and require D -- D-Occurrence may have contributed to or resu E -- E-Occurrence may have contributed to or resu F -- F-Occurrence may have contributed to or resu G -- G-Occurrence required intervention to sustain H -- H-Occurrence may have contributed to or res I -- I-Unknown origin NONPAT -- Non Patient Event	EXP -- DEATH EXTPATCAR -- EXTENDED PATIENT CARE LPATCAR -- LOW IMPACT ON PATIENT CARE NPATCAR -- NO IMPACT ON PATIENT CARE	ACUTE -- ACUTE CANCERCNTR -- CANCER CENTER PATIEN CATHCART -- CATH CART CLINIC -- CLINIC PATIENT CCU -- CRITICAL CARE EMTALA -- EMTALA patient ER -- ER PATIENT HOMEHEAL -- HOME HEALTH PATIENT HOSPICE -- HOSPICE PATIENT INPAT -- INPATIENT INTSWING -- INTERM SWINGBED

Person Type: Include Near Misses?

Select Beginning Date: Select Ending Date:

Subtitle:

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You can combine reports with respective filters accordingly to obtain the desired data you want to display.

Additional Filters

If you have specific filters added to your security settings (i.e., your Facility and Department only or a specific event category of incident, etc. – your Additional Filters will be displayed in the sub title of the graph page). This will allow you to know if in addition to the filters you noted in the report screen above, if you have any other sub filters automatically assigned to obtain the output on the report due to your limitation on security.

It will display in the title of the graph as below:



Above example shows the user who ran the report does NOT have any additional security filters. If you do have security filters, it will display accordingly (i.e., Dept = XX, etc.).

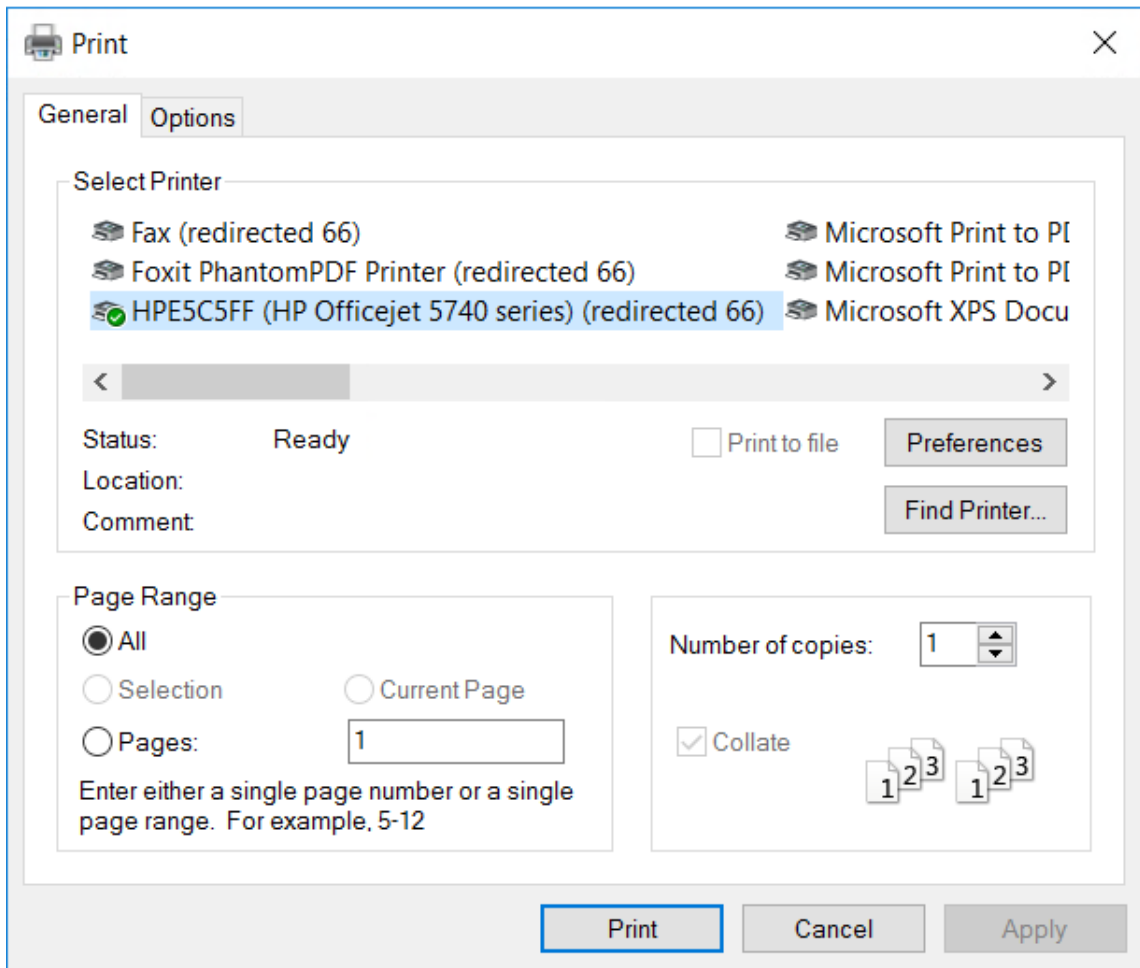
IF you do not see the correct number/counts of data that you expect, please check with your HAS Administrator or RiskQual Support – support@riskqual.com for assistance.

Print Report/Graph

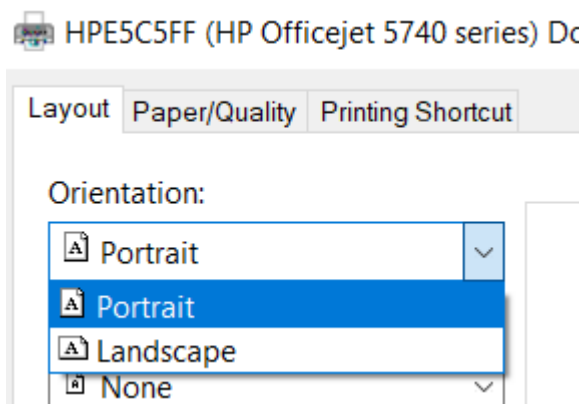


You can print the report/graph by clicking PRINT button .

The Print window displays for your assigned printer:



You can change the report to output as Landscape by clicking on Preferences button and click on LAYOUT tab and change to Landscape:



If you DO NOT SEE your assigned printer in the list above, check with your IS Department for assistance.

Event Details Report

This report displays detail data/log of the events or Events based on the filters you've assigned. It then allows you to Export the list to Excel.

Select Event Details Report, select any specific filters you wish to select (i.e., Category FALL), select the date range and run your report:

Reports

Select Module Incident Complaint/Compliment	Select Report Category by Month Sub Categ by Month Dept/Site by Month Location by Month Unit/Svc by Month Falls by Type Med Variances by Type ADRs by Type Event Details	Select Facility 38-27-CROOK COUNTY MEDICAL SERVICES DISTRICT
--	---	--

Add Category/Injury/Cause/Sev Filter?

Select Category ADMIN -- ADMINISTRATIVE ARREST -- ARREST (CARDIAC/RESPIRATOF) BEHAVIOR -- BEHAVIOR BLOOD -- BLOOD RELATED CONSENT -- CONSENT/AUTHORIZATION EQUIPMENT -- EQUIPMENT/MEDICAL DEVIC FALL -- FALLS IV -- IV MEDICATION -- MEDICATION OBSTETRICS -- OBSTETRICS OTHER -- OTHER EVENTS	Select Injury ABRASION -- ABRASION ALTEREDSTA -- ALTERED STATE (OXYGEN, AMPUTATION -- AMPUTATION (IF REMOVAL BLISTER -- BLISTER BOWELPERF -- BOWEL PERFORATED BRUISE -- BRUISE BURN -- BURN CARDRESP -- CARDIAC/RESPIRATORY ARR COMPARSYND -- COMPARTMENT SYNDROI CONTRACTUR -- CONTRACTURE CONTUSION -- CONTUSION	Select Cause BEHAVIOR -- BEHAVIORAL ISSUE LOOK/SOUND -- BRAND/GENETIC NAME LO CALCULATE -- CALCULATION ERROR COMMUNICAT -- COMMUNICATION ISSUE COMPLIC -- COMPLICATION CONTRAINDI -- CONTRAINDICATED CPOEINC -- CPOE INCORRECT ENTRY EDUTRAIN -- EDUCATION/TRAINING ENVIRONMEN -- ENVIRONMENTAL FACTOR EQUIPFAIL -- EQUIPMENT FAILURE HANDWR -- HANDWRITTEN ENTRY
---	--	---

Select Severity A -- A-Near miss/did not reach the patient (omissid B -- B-Occurrence reached the patient but did not C -- C-Occurrence reached the patient and require D -- D-Occurrence may have contributed to or rest E -- E-Occurrence may have contributed to or resu F -- F-Occurrence may have contributed to or resu G -- G-Occurrence required intervention to sustain H -- H-Occurrence may have contributed to or res I -- I-Unknown origin NONPAT -- Non Patient Event	Select Outcome EXP -- DEATH EXTPATCAR -- EXTENDED PATIENT CARE LPATCAR -- LOW IMPACT ON PATIENT CARE NPATCAR -- NO IMPACT ON PATIENT CARE	Select Type ACUTE -- ACUTE CANCERCNTR -- CANCER CENTER PATIEN CATHCART -- CATH CART CLINIC -- CLINIC PATIENT CCU -- CRITICAL CARE EMTALA -- EMTALA patient ER -- ER PATIENT HOMEHEAL -- HOME HEALTH PATIENT HOSPICE -- HOSPICE PATIENT INPAT -- INPATIENT INTSWING -- INTERM SWINGBED
--	--	---

Add Dept/Site, Unit/Svc or Location Filter?

Person Type: Include Near Misses?

Select Beginning Date: Select Ending Date:

Subtitle:

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Click on Retrieve and the list will display:

Incident Number	Person Type	Person Name	Med Rec. Number	Admit ID/Number	Incident Date	Incident Time	Dept	Dept/Recat Error	Unit/Wing	Location	Incident Category	In
38272022000005	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/31/2022	06:00				ACUTE - ACUTE	FALL - FALLS	BE
38272022000006	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/31/2022	08:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FA
38272022000008	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/23/2022	07:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FL
38272022000011	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/31/2022	15:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FL
38272022000012	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/31/2022	15:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FL
38272022000009	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	08/31/2022	08:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FL
38272022000010	PATIENT	PATIENT, TESTING	PATTEST3827	PATTEST382711	07/05/2022	08:00				ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	BE
38272022000004	VISITOR	Visitor, Joe			08/31/2022	07:00				CLINICWC - CLINIC - MOORCROFT	FALL - FALLS	AS

The listing shows several key items from each Event in the output relevant for you to review such as type of person who had the Event, person/patient name, Med Rec Number, Admit #/Encounter #, Event Date, Event Time, Department Where Occurred, Dept Reporting, Location, Event Category.

Slide to the right to see the additional ones:

8 Record(s) found

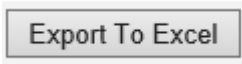
Wing	Location	Incident Category	Incident Sub Category	Injury Type	Outcome	Error Categ	Status of Incident	Incident Desc
	ACUTE - ACUTE	FALL - FALLS	BED - FROM BED	ABRASION - ABRASION				patient fell from bed while...
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FAINTED - FAINTED	NONE - NONE				patient said fainted and fell - found on floor
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FLOOR - FOUND ON FLOOR	BRUISE - BRUISE				patient found on floor when ...
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FLOOR - FOUND ON FLOOR	BRUISE - BRUISE				patient found on floor, asdfas sdfdsad
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FLOOR - FOUND ON FLOOR	BRUISE - BRUISE				patient found on floorsdfsd sdfdsfd
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	FLOOR - FOUND ON FLOOR	BRUISE - BRUISE				patient fell from bed while...
	ECULTC - EXTENDED CARE UNIT/LTC	FALL - FALLS	BED - FROM BED	NONE - NONE				tesstt
	CLINCMC - CLINIC - MDORCROFT	FALL - FALLS	ASSISTED - ASSISTED/LOWERED TO FLOOR	NONE - NONE				Visitor slipped and fell

Sub Category, Injury Type, Outcome, Risk Severity, Event Status, Event Description.

Sort

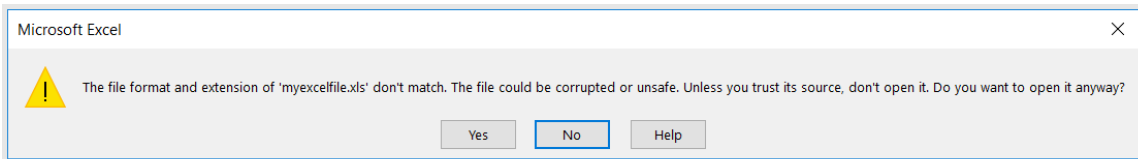
You can click on any of the columns to sort by that column.

Export to Excel



Click Export to Excel button to export the list to MS Excel.

You may receive a warning message to ensure the data can be exported.



Click YES to continue to Excel.

The event details grid will be displayed in MS Excel:

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Incident Number	Person Type	Person/Org Name	Med Rec Number	Admit ID/Number	Incident Date	Incident Time	Dept/Clinic	Report error dept	Unit/Floor	Location	Incident Category	Incident Sub Category	Injury Type	Outcome
SLSLH2020000001	PATIENT	Patient Testing	SLSLH12345	SLSLHPAT123455	09/17/2020	23:00	ACF - Hospital/Acute Care Facility			PATROOM - Patient Room	FALL - Fall		NONE - No injury	
SLSLH2020000002	PATIENT	Patient Testing	SLSLH12345	SLSLHPAT123455	09/17/2020	17:15	ACF - Hospital/Acute Care Facility			PATROOM - Patient Room	FALL - Fall	FOUNDFLR - Found on Floor	NONE - No injury	
SLSLH2020000005	PATIENT	Patient Testing	SLSLH12345	SLSLHPAT123455	09/28/2020	13:00	ED - Emergency Department			PATROOM - Patient Room	FALL - Fall	FROMBED - From Bed	SKINTEAR - Skin Tear	
SLSLH2020000008	PATIENT	PatientToo Testing	PATTEST123456666	PATTEST1235699	10/01/2020	12:22	ACF - Hospital/Acute Care Facility			PARKINGLOT - Parking Lot	FALL - Fall	TOILETING - While Toileting	NONE - No injury	
SLSLH2020000009	PATIENT	PatientToo Testing	PATTEST123456666	PATTEST1235699	10/01/2020	12:30	ACF - Hospital/Acute Care Facility			PATROOM - Patient Room	FALL - Fall	TOILETING - While Toileting	ABRASION - Abrasion	

*** THE DATA in Detail Event Listing is CONFIDENTIAL and PROTECTED – DO NOT SHARE or SEND to anyone that is not authorized to view the details of this data ***



Any Questions

Contact your IT Help Desk for Login Issues/Questions

Contact your Risk Management Department for System Questions/How To

Contact RiskQual Technologies Support Services - support@riskqual.com